



AJ INSTITUTE OF ENGINEERING & TECHNOLOGY

A Unit of Laxmi Memorial Education Trust®

(Approved by AICTE, New Delhi, Affiliated to Visvesvaraya Technological University, Belgavi)

**GRIEVANCES RECEIVED
AND
ACTION TAKEN
2019-20**

From,
Sethu Pillai,
4JK17CS036

To,
The Principal,
AJIET, Mangalore

Respected Sir,

Sub: Requesting additional reference books in library.

I kindly request library to provide additional reference books for the syllabus and reference books related to placement. And provide some additional books related to general knowledge and some magazines. So, I kindly request you to do the needful as soon as possible.

Thank you,
Your Faithfully,

Sethu Pillai

~~Sethu P~~
06/12/2019

Principal

Principal
A.J. Institute of Engineering & Technology
Mangaluru - 575 006

Date: 06-12-2019.

From,

Helan Rose

4JK16CY010

Dept. Civil engineering

AJIET

To,

The Principal

AJIET

Respected sir,

subject: Request for extra curricular
and sports activity.

As we have a team for sports and
other cultural activities, I kindly request
you to grant us permission to
conduct and organize the events where we
can take part in these events and also
sports events where we can showcase
our talents and also represent our college.


Thanking you,

Pooja


Principal

A.J. Institute of Engineering & Technology
Mangaluru - 575 006

yours faithfully


(Helan Rose)

Date: 06/12/2019

From,

Smith Shetty

4JK16CVO17

Dept: Civil

To,

PRINCIPAL

AJIET


Respected Sir,

Subject: Request to provide additional facilities in Gym.

I am most respectfully and humbly writing this letter to you in order to seek your permission to add some facilities in the Gym. We need a mirror in all sides of the Gym, so that we can workout properly. We need a music system in the Gym to workout in more intense. We also need more weights so that everyone can get the required weight. We take complete responsibility for the facility that I use. I hope you can provide these facilities as soon as possible.

Yours Sincerely

Smith Shetty



Not seen


Principal
A.J. Institute of Engineering & Technology
Mangaluru - 575 006

From: Anusha, UTKIGME003.
Mechanical dept. AJIET.

To, principal, AJIET.

Respected Sir,

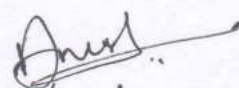
Sub: Requests for extra curricular activities and sports.


Since students are more enthusiastic in cultural and sports activities, ~~and~~ we request you to provide time for us to improve cultural and sports skills so that we could ~~win~~ participate and win in fests.

Free hours during time of Tech fests, if provided would be appreciated. and more support for students who are good in sports, is needed.

Focus on students who are good in cultural activities also is important.

yours student.
Anusha


05/12/2019

Not sports /
Even my Archa fest


Principal
A.J. Institute of Engineering & Technology
Mangaluru - 575 006

From:- Saurabh.

4JK16ME018

Mechanical Department
AJIET

05-12-2019

To

Principal
AJIET

Respected Sir,

Sub:- Requesting for extra facilities in the Gym

With due respect, I am writing this letter to ask for extra gym facilities in our college.

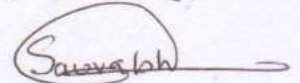
We need a gym instructor who can guide us properly. We need a treadmill in our gym. I request for a music system and a skipping rope. I request u to do the needfull

Thanking you

Your faithfully

Saurabh

Signature:-




Principal
A.J. Institute of Engineering & Technology
Mangaluru - 575 006

From: Athish Rai

LJKR16EG00d

Date :- 04/12/2019

Place :- Mangaluru

To,

Principal Sir,

AJIET, Mangaluru

Respected Sir,

SUB:- Request for internet facility at CXC Lab.

As we all know that, internet facility at CCC Lab is good but we are not allowed to use those facilities during our working hours. So, I humbly request you to grant a permission to use those facility for our project work and academic purposes.

Thanking you

Your faithfully

~~Athish Rai~~

(Athish Rai)

P. D. Sree



Principal
A.J. Institute of Engineering & Technology
Mangaluru - 575 006

From ,

Salatha S

4JK1615010

Dept. Information Science

ATIET

f

To ,

The Principal

ATIET

Respected Sir,

Subject : Request to provide facilities in
Girls Room, Sick room and
washroom.

Through this letter I want to bring to
your kind notice about some drawbacks
in Girls room, Sick room and washroom
of our college. We need a dust facility
in girls room so that we sick people
can take rest also there is no proper
facility of sanitary pads in girls washroom
we need a first aid box in sick
room. I request you to do the needful.

Yours Sincerely

Salatha S

Salatha
04/12/2019

Not Specified

[Signature]

Principal
A.J. Institute of Engineering & Technology
Mangaluru - 575 006

02-12-2019

From,

M. Prajna

AJK16EC008

AJIET

To,

The principal

AJIET

Respected sir,

subject: Regarding water purifier in each floor
and quality of food in canteen.

As mentioned in the subject above, I kindly request you to provide water purifier in each floor so that there is less crowd near the purifier. Also requesting to increase the quality of food for the price of the food. It would be kind of you to accept my request as soon as possible

Ackn Jear
Resubm

Thanking you,
Yours faithfully

M. Prajna


Principal
A.J. Institute of Engineering & Technology
Mangaluru - 575 006

02/12/2019

From,

Dhanush K

45K16 EC004

To,

The Principal

ASIET, Mangalore

Respected sir,

Sub:- Requesting greater quality of food and water purifier.

I kindly request you to provide variety of food in canteen and also ~~to~~ increase number of chairs and table to minimize the crowd standing and I also request you to add water purifier in each floor so it gets easy for us to access the water.

Thank you,

Your faithfully

Dhanush

(Dhanush, K)

Principal
Principal
A.J. Institute of Engineering & Technology
Mangaluru - 575 000

Date: 26/12/2019

From,

Sahana Shetty
44K17CS044
AJIET

To,

The principal
AJIET

Respected sir,

Subject: Requesting for additional reference book in



Library.

As mentioned about, I ~~am~~ would like to request more placement related text books and about books related to higher education, GATE examination books. And I would also request you to increase the duration of taking books. I would also request to keep additional one hour after college.

Thanking you

Yours faithfully

Sahana Shetty
(Sahana Shetty)

Principals


Principal
A.J. Institute of Engineering & Technology
Mangaluru - 575 006

From,

Ms. Deeksha Anand
Assistant Professor
Department of Civil Engineering
AJIET, Mangalore.

+

To,

The Principal
AJIET, Mangalore

Subject: Request to provide sick room facility in Block-B

Respected Sir,

Since there is no facility of sick room in Block-B which is more important, when the students fall sick especially. I would like to request you to provide this facility which will be helpful for the students.


Thanking You

Yours faithfully



[Ms. Deeksha Anand]

06.09.2019

MS Cor senty
one sick room

Principal
A.J. Institute of Engineering & Technology
Mangaluru - 575 006



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Action taken on the grievances received: 2019-20

Sl. No	Date	Name of the student/staff	Details of Grievance	Action Taken
1	06-12-2019	Sethu Pillai 4JK17CS036	Request to provide additional reference books for the syllabus and reference books related to placement in the library	Informed Librarian to look into the matter and provide more books. Also added e-book versions of some resources to our digital library platform.
2	06-12-2019	Helen Rose 4JK16CV010	Request to grant permission to conduct and organize the Sports and Cultural events	The request has been approved
3	06-12-2019	Saith Shetty 4JK16CV017	Request to provide additional facilities like mirror and music system in the Gym	Some requests have been considered, but the music system has not been approved as we believe that a music system may not be necessary in our educational institution's gym.
4	05-12-2019	Anusha 4JK16ME003	Request for free hours and extra time for Curricular activities and Sports	Suggested to utilize evening time after classes for these activities to maintain academic schedule uninterrupted.
5	05-12-2019	Saurabh 4JK16ME018	Request to provide a Gym Instructor who can Guide during Gym activities and to provide other equipments like Treadmill, skipping Rope and music system etc. in the Gym	Informed to seek the assistance of the Physical Director during the Gym activities. Some requests will be considered other than music system after evaluation of the feasibility of acquiring the treadmill and skipping rope based on budget and space availability.
6	04-12-2019	Athish Rai 4JK16IS002	Request for the permission to use internet facility in the CCC lab	Request has been considered and Internet access is provided exclusively

Principal
A.J. Institute of Engineering & Technology,
Mangaluru - 575 006



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				for project and academic-related work
7	04-12-2019	Salabha 4JK16IS010	Regarding some drawbacks in the Girls room and Wash rooms	Request has been considered and these facilities are provided.
8	02-12-2019	Prajna 4JK16EC008	Concern regarding nonavailability of purifier in each floor and quality of food in the Canteen	Request for water purifiers has been considered, and purifiers have been installed on each floor to ensure access to clean drinking water. Additionally, we have informed the canteen committee to conduct regular inspections of the canteen food to maintain high standards of quality and hygiene.
9	02-12-2019	Dhanush K 4JK16EC004	Request to provide a variety of food in the canteen and also to increase the number of chairs and tables to minimize the crowd standing in the canteen	Rearranged the canteen seating arrangement with additional chairs to optimize seating space and improve flow
10	26-10-2019	Sahana Shetty 4JK17CS044	Request for additional Books and extended Library hours	Informed the Library Committee to extend the borrowing duration, and keep the library open for an additional hour after college hours
11	06-09-2019	Deeksha Anand Department of Civil Engineering	Request to provide sick room in Block B	On-call support is implemented to assist students in Block B who need medical attention by arranging a wheelchair to transport them to the sick room in Block A

Coordinator
Grievance and Redressal Committee

Principal
A.J. Institute of Engineering & Technology
Mangaluru - 575 006